

Just take a few minutes before you begin

Please visit the check-list which outlines the requirements relating to your complaint.

If you have supporting documentation for your complaint, such as letters or reports, we advise that you print off the complaint form and send it with the supporting documentation in one envelope to:

Ombudsman for the Defence Forces
15 Lower Hatch Street
Dublin 2
Ireland

Before you start take a minute to check that your complaint meets the following requirements.

Requirement 1

The action I wish to complain about occurred after 30 November 2005.

Requirement 2

The action occurred, or I became aware of it, within the last 12 months.

Requirement 3

I have lodged a complaint about the action through the internal military complaints procedure. I am not satisfied with the outcome.

Requirement 3 applies only to serving members of the Defence Forces.
It does not apply to former members of the Defence Forces.

Requirement 4

The action does not relate to:

Security or military operations

Organisation, structure and deployment of the Defence Forces

Terms and conditions of employment

Administration of military prisons

Requirement 5

The action I wish to complain about has not been summarily dealt with according to Section 179 of the Defence Act, 1954. <http://acts.oireachtas.ie/zza18y1954.17.html>

Part 1: Personal Details

Service Number: _____
Rank: _____
Name: (Required) _____
Current Posting: _____
Unit: _____
Home address: _____

Email: (Required) _____
Home phone number: _____
Work phone number: _____
Mobile number: (Required) _____

Please tick the boxes to show how you would like us to contact you.
You can choose any number of options:

Letter
Email
Home phone
Work phone
Mobile phone

Part 2: Your Complaint

Please use additional pages if necessary.

The action you wish to complain about:

Please give details of the action you wish to complain about and your posting at the time of the action. (Required)

The negative affect of the action:

Please give a short outline how this action has adversely affected you. (Required)

The date when action took place:

Please give the date when the action took place or when you became aware of it. (Required)

Person or people responsible for the action:

Please provide details of the person or Office responsible for the action.

If they are military personnel please include their rank and Unit. (Required)

The internal complaint procedure:

If you are a serving member of the Permanent Defence Force (PDF) or the Reserve Defence Force (RDF) please give the date when you made a complaint through the internal Military Redress of Wrongs procedure (RoW). Please describe the outcome from that process and why you believe that this response is inadequate.

Supporting documentation:

Please give details of any supporting documentation you are including with this complaint.

Any other information:

Use this section to give any other information that you think applies to your complaint.

Date:

Please give the date when you completed this form.

Signed:

Please bear in mind that the details of your Complaint will have to be submitted to the Defence Forces as part of the Preliminary Examination and Investigation. If you are making a complaint against a named person then that person must be given a chance to respond. By submitting this Complaint Form you are consenting to the matters you raise being made known to those involved.

If you have any questions about this please contact

Ombudsman for the Defence Forces
15 Lower Hatch Street, Dublin 2, Ireland
T: +353 1 663 3222 / F: +353 1 663 3223 / Lo-Call 1890 252 281
W: www.odf.ie / E: admin@odf.ie